

MASSIVELY MULTIPLAYER ONLINE ACTION GAME!

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# PlanetSide™



PC  
CD  
ROM

**30 DAY SUBSCRIPTION  
INCLUDED**  
INTERNET CONNECTION REQUIRED  
ADDITIONAL ONLINE FEE REQUIRED



**SOT**  
SONY ONLINE  
ENTERTAINMENT

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## Quick Install

- Place CD in CD-Rom and choose install from the menu
- Or use My Computer to browse to your CD-Rom drive and double-click on Setup.exe
- In the PlanetSide directory (default C:\Program Files\Sony\PlanetSide) is a readme file that contains updated information about the game. You are highly encouraged to read this file as it contains any changes to PlanetSide after the manual was written.

## Getting Started

Double-click on the PlanetSide icon or select PlanetSide Launcher from Start -> Programs -> PlanetSide

## Welcome to PlanetSide

You will be presented with the license agreement for PlanetSide. Please read it to understand the terms of use and click "I agree". Following this you will be presented with the Log-In screen. See the section below for more information about the Log-In screen. If you already have a Station Username, click Continue. If you don't, you must click Register at this time for one. Your Station Username is used to manage any subscriptions to the various products that Sony Online Entertainment offers, such as PlanetSide or EverQuest. Your account may be accessed at any time by visiting the web at <http://www.station.sony.com> and clicking the My Account link in the upper right.

- Register
  - For new Station members who need to create a Station Username
- Continue
  - For those that already have a Station Username

## Station Registration

- Enter your information in the appropriate fields
  - Note that your Station Username has nothing to do with the name that you wish to give to your character in PlanetSide. The Station Username is only used to manage your Station Account.

When creating a new account, choose a password that NO ONE will know. Account security is the responsibility of the account holder. Please note that PlanetSide accounts are not to be shared. Each family member is to have their own account. The exception to this is that a parent may purchase an account for a child's use (age 13 or older), in which case the parent may not use that account. Please refer to the

End User License Agreement (EULA), which you are

presented with each time you launch the game and to which you must click I ACCEPT in order to play PlanetSide, for a detailed description of policies regarding account sharing. Please be sure to let us know if your email address changes in the future by changing your account information at [www.station.sony.com](http://www.station.sony.com).

## Enter Account Key

- When you log into PlanetSide for the very first time, you will be prompted to enter the Account Key that is placed on the CD sleeve.



## Enter Subscription Info

- After successfully entering the Account Key, you will then be presented with the various subscription methods that you may use to play PlanetSide.
- PlanetSide requires a monthly fee to play, so you will need to enter a valid credit card number or use a prepaid Game Card to play PlanetSide. After any initial subscription period included with the game, your credit card will be charged or your Game Card debited following the end of this period.



\*Screenshots depicted in this manual may vary from the actual in-game screens. Please review the read me file in the PlanetSide directory for updated information.

## Log-In Screen



- Station Username
  - Enter your Station Username. See the "Welcome to PlanetSide" section above for more information about the Station Username.
- Station Password
  - Enter your Station Password here.
- News
  - For the latest news about PlanetSide.
- My Account
  - Used to manage your Station Username account.
- New Account
  - Used to create a new Station Username if you did not create one previously. Station Usernames are used to manage your subscriptions to the other various products Sony Online Entertainment offers, such as PlanetSide or Everquest.
- Sign In
  - Click this or hit Enter to continue the Log-In process.



## Auto Patch Screen

- News
  - For the latest news about PlanetSide.
- Chat
  - Chat with other players in the Official PlanetSide IRC channel.
- My Account
  - Used to edit your Station Username account.
- Edit Subscription
  - Used to manage your Subscription and payment methods for PlanetSide.
- Quick Planet(Server) Select via pull down
  - Use this to quickly access any server that you may already have characters on. Then use the Quick Character select pull-down menu (described below) to quickly access a particular character from the selected server\*.
- Quick Character Select via pull down\*
  - Use this to quick-launch the game with the selected character.

\*Note that the first time you connect to the game, you will not be able to use either of the Quick Launch Pull Down menus because you haven't created a character yet.

- Play button 
  - Click this after auto patch procedure finishes to launch the game.
- Training button 
  - Clicking this will start the offline training portions of PlanetSide. These modules will teach you much of the knowledge you'll need in order to be successful in the game



## Server Select Screen




- **Server list** – Name of server. Each server runs its own version of the planet Auraxis.™ Created characters are linked to the respective server name.
- **Players** - Number of players currently on
- **Status** – Whether the status of the server is Available or Down for patching reasons.
- **Ping** – The time it takes for a packet of information to travel from the server to you and back again. Lower is better. This is influenced by many factors including your connection to the Internet, your ISP, etc.
- **Empire needed** – If a certain Empire could use your help on this server, their logo will be here.
- **Options button** – Click this button in the upper right of the screen to access the Game Options.
  - **Keymappings** – To remap the default key commands
  - **Video** – To adjust Video settings.
  - **Audio** – Used to adjust Audio settings
  - **Miscellaneous** – Miscellaneous options are modifiable here.
- **Next button**– Goes to the Empire Select Screen if you don't have a character on that selected server or Character Select Screen if one or more characters already exist on that server.

After you've selected a server to play on, click the Next Button **NEXT** on the bottom right of the screen to continue.



## Empire Selection Screen and Background Story



Each of the logos represents one of the three empires available in PlanetSide. The Gold and Blue represents the New Conglomerate , the Black and Red the Terran Republic , and the Purple and Teal represent the Vanu Sovereignty .

- In existence for over a thousand years, the Terran Republic was the sole governing power with an intergalactic reign. The Terran Republic maintained absolute authority until recently when an expeditionary force was sent into a wormhole to colonize a newly discovered world named Auraxis.
- During the course of colonizing Auraxis, three main bases were established at different locations on the planet's surface to expedite the colonization. In the following years numerous outposts were constructed across Auraxis' continents.
- Remnants of an ancient alien race were also unearthed, and this race became known as the Vanu. No traces of what happened to the Vanu could ever be found, but elements of their technology were discovered during the colonization stages, most notably 'rebirthing' technology. Utilizing a hybrid of man-made and Vanu technology, humans are able to store their genetic pattern. Whenever someone dies, the person is able to come back to life via the rebirthing technology.
- Near the end of the colonization period, the wormhole collapsed, stranding the Terran Republic expedition from the main empire. Tensions grew and escalated. Emboldened now that the main body of the Empire was cut off, the Terran Republic was ultimately divided into three Empires: those still allied with Terran Republic, and two new empires - the New Conglomerate and Vanu Sovereignty.
- Now the three empires are engaged in a world-wide war for control of Auraxis. A war without permanent death.



- **Terran Republic** – Loyalty until Death! Strength in Unity! Order requires law. Law is enforced through deterrence. Deterrence is based on the fear of consequences, and fear is the most powerful motivating force. The separatist groups, the Vanu Sovereignty and the New Conglomerate, will be dismantled through the exercise of forceful deterrence. Dissidents will fear the consequences of their disloyalty. Unity and order will be restored.
- Though usually not as powerful as New Conglomerate equipment in a shot-for-shot basis, the Terran Republic's equipment exemplifies the "more is better" attitude especially when the 'more' is made of lead. Therefore their weapons generally fire faster which is exemplified in both their medium assault weapon, the Cycler, and their heavy assault weapon, the Chaingun. Furthermore their vehicles such as the Marauder (Heavy Assault buggy) and the Prowler (Heavy Assault tank) can carry two independent gunners vs. the equivalent Vanu Sovereignty or New Conglomerate vehicles that only have one gunner.
- **New Conglomerate** – Tear down the Threat that is Tyranny! Burn it all down and start again! We call all able-bodied soldiers to the front lines to take up arms against those who would deprive us of our basic freedoms. Do not forgive! Do not forget the history of oppression that we have endured at the hands of the Terran brutes and the Vanu maniacs! Volunteer now!
  - The NC's equipment generally can deliver the most punch up in a single but slower firing shot. This is typified by the NC's Assault tank, the Vanguard that packs the largest cannon available but with the slowest rate of fire. Further illustrating the NC's love for pure punch is their Jackhammer, a tri-barreled auto shotgun that can tear up enemy soldiers and vehicles at short range but quickly loses effectiveness as distance to the target increases.
- **Vanu Sovereignty** - The destiny of the human species tilts toward ruin. Thousands of years of shortsightedness and provincial thinking have hampered its proper evolution. We plunge toward oblivion. Those able to comprehend the promise and potential of humanity will advance. They will usher the less gifted through the gateway of understanding and cleanse the taint of blindness, ignorance and mulishness from the species. We are the shepherds of evolution, the harbingers of progress. We lead toward the light.
  - Flexibility and mobility are what the Vanu Sovereignty are about. Their equipment may lack the sheer power or rate of fire that their enemies enjoy, but their built-in armor piercing mode for their weapons gives them the flexibility in combat that can't be matched. Likewise, though their vehicles may not have quite the top speed of other vehicles, the ability to move across water allows them to strike from unexpected angles and thus shift the tide of battle easier than a conventional attack upon an entrenched opponent.
- **Empire Incentives or Disincentives**
  - Here you can see the current incentives or disincentives in effect for a given empire. These bonuses/penalties are constantly in flux in relation to the number of hours played by each empire in the last 24 hours. As more players from an empire log on and play over time, their incentives/disincentives will be altered accordingly. The ebb and flow of incentives is fairly slow, but helps to balance the gameplay if the population of one Empire gets too far out of balance in relation with the others.
- **Back** button – Back to Server Select Screen
- **Next** button to continue onto Character Creation after you have selected the Logo of the Empire you wish to join.

## Character Creation

- **Name** – Names may be any combination of Letters and Numbers up to 31 characters long. No spaces or extended ASCII characters are permitted, however.
- **Male/Female**
- **Character face selection**
- **Character voice selection** – the voice your character will use when using Voice Macros. See the Voice Macro appendix for more information about this.
- **Options** button - Click this button to access Game Options.
- **Back** button - Goes to Empire Select screen (if no characters have been created) or Character Select screen (if one or more characters already exist).
- **Next** button – After you're satisfied with the choices for your character, hit this button to register your character with the server.



- **Sanctuary** – After your character is registered with the server, you will have the choice to either enter the game at your Sanctuary, a safe haven for your empire, or you can choose to enter the game via the Instant Action mode. For all but the most experienced first person shooter fans, it is recommended that they choose to start at the Sanctuary. Though PlanetSide may share many similarities with other FPS games, there are just as many dissimilar traits that should be learned before attempting to conquer the planet of Auraxis.
- Choosing to start at the Sanctuary will give you the chance to familiarize yourself with some basic yet critical information such as movement controls and recognition of friendly forces. In addition you will be able to enter the Virtual Training zones to learn about the many types of equipment such as the different weapons, support equipment, armor, and vehicles that can be acquired in the game. Additionally you'll be able to choose some of your starting Certifications to help begin your career as a soldier for your Empire.

- **Instant Action** – By choosing Instant Action, you can start at a location near a Hotspot. Hotspots are locations where your empire has detected combat to have occurred very recently. Depending on the location of the Hotspot, you may spawn at a friendly tower or facility. Note that you will not be able to choose which Hotspot you wish to be near as your empire will have prioritized this already. Additionally if you spawn at a tower you will likely not have the chance to equip yourself to your satisfaction and nor will you have the chance to spend any certification points unless you are near a friendly controlled Bio Lab. That said, choosing Instant Action is a quick and easy way to get into the thick of battle.

If you do find the action too intense, you can always choose to go back to your Sanctuary by either choosing to respawn at it when you die, or by hitting ESC and choosing the Recall to Sanctuary option. See the next section for more information regarding this menu.








## Interface Basics

- ESC menu options
  - Hitting the ESC key brings up this menu. Below are the options available from it.
    - Recall to Sanctuary – Choosing this option will take your character back to the Sanctuary. This is useful if you find yourself far from friendly forces or just wish for a quick trip back home.
    - Video Options – Allows you to adjust your video settings. These changes will be reflected the next time you start PlanetSide.
    - Sound Options – Allows you to adjust your audio settings.
    - Keymapping – Allows you to change your control scheme.
    - Help – Brings up an index of help topics available within PlanetSide.
    - Request Deployment – This option is analogous to Instant Action where your character will be deployed to a location near a Hotspot. As with Instant Action, your empire will choose where to deploy you.
    - Quit – Will log your character out of the game.
    - Cancel – Cancels this menu.
- Cursor mode via Tab key (default)
  - Many times in PlanetSide your mouse pointer will become activated automatically when necessary (e.g. accessing a terminal) so that you can easily select and move items. You can, however, manually toggle cursor mode by hitting the Tab key on your keyboard. Note that while in cursor mode, moving your mouse will move your mouse pointer, not your character's view.
- '?', 'X'
  - Oftentimes the title bar of pop-up windows will have a '?' and an 'X' in the upper left and right corners. Clicking on the '?' with the Left mouse button will bring up text help about the window (as well as granting you access to the Overview Help feature) and left clicking on the 'X' will close the window.
- PlanetSide logo
  - There are many objects of interest that your character may interact with. To help acquaint you with objects that are new to your character, you will see the



PlanetSide logo floating above it. By approaching the object you will receive a pop-up text box informing you of the object and its function in PlanetSide.



- **Action key**
  - You may access objects in PlanetSide by hitting the Action key which is the 'G' key by default. This will allow your character to access terminals, board vehicles, and perform other important tasks.
- **Chat**
  - By default, the Enter key will open up the Chat bar and enable you to compose a message. Hitting Enter once more will send the message out on the particular Chat Channel you've selected.
  - Various shortcuts exist allowing you to quickly determine which chat channel you wish to broadcast on, even though you haven't manually selected it with the mouse.
    - /l – Local Chat – any Friendlies within 100m
    - /s – Squad Chat – any current member of your squad wherever they might be located in the world
    - /o – Outfit Chat – any member of your Outfit online wherever they might be located in the world
    - /c – Command Chat – used by players with Command Ranks to communicate to other Commanders to coordinate, warn or to just apprise each other of current situations
    - /t <name> or /tell <name> - Tell – used to send private messages to another player from your empire
    - Backspace or /r – Reply – used to reply to the last person that sent you a private message
- **Soldier Management bar**
  - Inventory button ('I' by default) 
    - Used to access your current inventory
  - Character button ('O' by default) 
    - Used to view your current statistics or Implants
  - Squad button ('P' by default) 
    - Provides squad information and other group functions such as management of your Friends List
  - Map ('M' by default) 
    - Accessed via the map button or 'M' key (default) to open or close the map screen. An incredibly useful reference tool. See the map appendix for more information about the map screen and its functions.
  - Vehicle Pane ('Y' by default) 
    - Used to control access settings or manage who is allowed in your vehicle
  - Outfit Pane ('U' by default) 
    - Used to form an outfit or perform management functions
  - **Grief System Feedback** 
    - From time to time you may see your Empire's logo with a number next to it pop up. This is to inform you that you've just caused damage to a friendly soldier or object. As you accumulate points you will receive progressively harsher punishments from simple warnings to equipment failure or worse. Grief points will automatically dissipate over time though. See the Grief System section on page 19 for more information.



## Game Objectives

PlanetSide is a first person action game in which three empires are fighting for control over 10 Battle Continents. These continents range in climate from lush temperate to arid desert and from frigid arctic to blazing volcanic.

### Objectives:

- Your goal as a soldier is to help conquer and control these continents for your empire.
- Each Battle Continent has several facilities that can be captured and controlled.
- Capturing a base requires hacking into the Control Console with a Remote Electronics Kit (REK). This initiates a countdown sequence that if successfully completed, aligns the base to the empire the hacker belongs to. Once the base successfully transfers allegiance, the base is now controlled by that empire and all benefits it provides are now available to the controlling empire. **Note that for a successful capture to occur, the Facility's Silo must NOT be devoid of NTUs at the end of the 15-minute Hack period! Otherwise the Capture process will fail.** See the sub-section on [Resources](#) for more information about this.



### Facility Features:

- This includes the ability to use the facility's Respawn Tubes to reappear there if your character dies.
- The ability to access Equipment Terminals for weapons, armor, and other miscellaneous equipment.



- Utilize Vehicle Terminals to create ground or air vehicles if available.
- Heal yourself at Medical Terminals .
- Hop into a wall turret and blast away at opponents or let it defend your facility in automated mode.
- Certain doors will now remain locked to opponents unless they manage to unlock it with a REK.
- Extending beyond the defensive walls of each facility is an invisible Sphere of Influence (SOI). This SOI shows the range of certain facility benefits and also prevents the High Altitude Rapid Transport (HART) shuttle from deploying drop pods within it. (SOIs are visible on the map interface for ease of reference.)

- When a Control Console is hacked, but before it transfers control over to the new empire, the empire that used to control the facility loses all of the above abilities as the facility becomes inactive during that time.
  - Note that if during the transference period someone from the empire that used to control the facility manages to re-hack into the Control Console, they will instantly re-align the facility back to them.
- Additionally each facility provides its own unique set of benefits to the side that can maintain control over it. Some of these benefits also transfer over to other facilities controlled by friendly forces.
- Amp Station – Provides self-regenerating shields to wall turrets thus upping their defensive capability. Also increases the radius of friendly Spheres of Influence thus extending their domain. Additionally it extends the operational time of Facilities by decreasing all NTU consumption rates.
- Bio Lab – Decreases the time it takes to successfully respawn at friendly facilities. Also upgrades Medical Terminals to Advanced Medical Terminals.
- Dropship Center – Where one can obtain the massive airborne troop transport, the Galaxy.
- Interlink Facility – Enables your soldier's radar to now detect certain enemy vehicles that otherwise would be hidden from it and also provides wall turrets with an automated defensive mode against the vehicles it reveals on radar.
- Tech Plant – Provides access to advanced assault vehicles such as the Reaver, heavy assault buggies, and heavy assault tanks.
- In addition, each empire has its own Sanctuary and main base where their soldiers can plan, regroup, and reequip if necessary.

## Resources:

- Operational facilities will consume resources that are known as Nanite Technology Units (NTUs).
- Each time a player respawns at a facility a small amount of NTUs are consumed.
- In addition, a tiny amount of NTUs are consumed over time just to maintain the operational status of terminals.



- The NTU silo, located within the courtyard of the facility shows how many NTUs are left.
- If a facility ever runs out of NTUs, the facility will turn neutral.
- As mentioned previously above, if the silo within a Facility is empty, any capture process will fail unless the silo is resupplied before the 15-minute capture process is complete.
- You can resupply facilities by using an Advanced Nanite Transport (ANT) to gather some of the energy at Warp Gates. The ANT can then haul the harnessed energy to Facilities where it will be can be reprocessed into NTUs for the Facility to use.



- Once you purchase ANY vehicle certification, you will then also be certified to purchase and drive the ANT.
- You can obtain ANT's at any vehicle manufacturing pad, including those at your Sanctuary.
- Filling up an ANT with Warp energy requires you to drive to a Warp Gate and deploy the ANT within the Warp Gate bubble.
- Once the ANT is filled, it will automatically undeploy.



## Game Objectives

- Simply drive the ANT near a silo and deploy it. The Warp energy will then be transferred into the silo for the facility to process into NTUs.
- Note that you can resupply friendly or neutral facilities but not enemy controlled ones.

## Recap

- The objective of your empire is to capture and control as many facilities as it can across the ten Battle Continents
- Hacking into the Control Console is how a facility changes hands from one empire to another.
- Hacking into a Control Console begins the transference process of the facility.
- Hacking requires a Remote Electronics Kit (REK).
- Facilities impart a variety of benefits to the side that control them.
- Each empire has a Sanctuary that is a safe haven from enemies.
- As facilities operate, they consume resources in the form of Nanite Technology Units (NTUs).
- The NTU silo next to the building shows the current amount of NTUs the facility has at its disposal
- If the NTU level at a facility drops to zero, the facility will turn neutral, negating any ownership aspect.
- Advanced Nanite Transport (ANT) vehicles can be used to resupply facilities.
- Certification for ANT is automatically granted once any other vehicle certification is chosen.
- ANTs harness the energy of Warp Gates once they are deployed within the dome of a Warp Gate.
- To resupply a facility NTU Silo, deploy a charged ANT nearby in the courtyard.



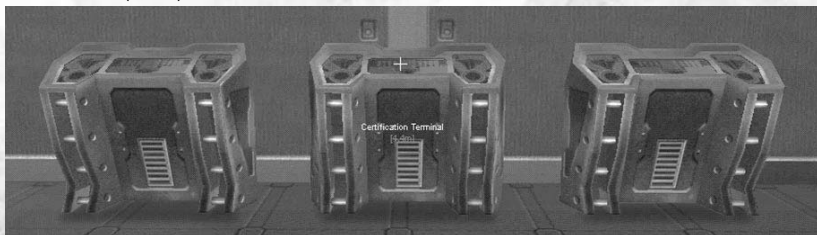


## Experience Points

### Battle Experience Points (BEPs)

Capturing bases, killing enemies, and destroying their equipment will give your character Battle Experience Points (BEP). As you accumulate these BEPs your character will go up in Battle Rank. As your character goes up in Battle Rank, you will earn Certification Points and Implant Slots.

- Certification points can be spent at Certification Terminals at the Sanctuary or at friendly Bio Labs to unlock access to various types of equipment, such as the Medical Applicator which allows you to heal injuries you or your friends may have suffered. Certifications also unlock access to vehicles such as the Basilisk or Advanced Mobile Station (AMS).



- By spending your Certification points, this is how you will begin to specialize your character. You could choose to go Heavy Assault and grab the tougher armors and bigger guns but then you might be dependent upon getting transported to the battle by others that have chosen to specialize in piloting vehicles. Or you could choose to be an advanced combat medic with the ability to revive fallen comrades on the field or an advanced hacker with the ability to quickly hack your way into an enemy base. Or perhaps a smattering of all of the above? In any case, the choices you make are not permanent as you may unlearn certifications and choose others in their place via the "Unlearn" feature in the certification terminal.
- Implant Slots are where cybernetic devices known as Implants are surgically implanted within your character. These devices can endow you with super human abilities such as Surge, which allows for a brief but explosive burst of running speed or the Personal Shield implant, which when activated gives your character a temporary force field to protect them from damage. Your character can earn up to a maximum amount of three Implant Slots but beware, Implants when activated, can quickly use up your stamina leaving you drained and unable to run. Implants may be installed via Implant Terminals at the Sanctuary or friendly Bio Labs on any of the Battle Continents.



### Command Experience Points (CEPs)

Successfully capturing a facility earns a squad leader Command Experience Points (CEPs) instead of Battle Experience Points (See Squad and Outfits section on page 20 for more information about Squads). As a character accumulates CEPs, they earn Command Ranks which, in turn, earn the character certain Command Benefits such as the ability to communicate on higher levels of Command Chat or the ability to lay waypoints for his squad in order to highlight areas of interest.

## Experience Points

## Recap

- Battle Experience Points (BEPs) are earned by killing enemies, destroying their equipment, and capturing their facilities.
- As you gain BEPs, you will go up in Battle Rank.
- As you go up in Battle Rank, you will earn Certification Points and Implant Slots.
- Certification Points can be spent to gain access to weapons, armor, support equipment, and vehicles.
- You can also unlearn Certifications to free up Certification points that you may wish to spend on other equipment.
- Command Experience Points (CEPs) instead of Battle Experience Points are earned by Squad Leaders when their squad successfully captures a facility.
- As you gain CEPs, you will go up in Command Rank.
- As you go up in Command Rank you will earn Command Abilities.






## Cone of Fire Combat System

PlanetSide uses a Cone of Fire (COF) system where a cone is projected out of your view with the 'tip' of the cone facing you. Thus from your perspective, the cone resembles a circle because you're seeing it from that tapered end-point of the cone. This circle is where your shots will fall. Thus the bigger the cone, the bigger the circle and the more weapon divergence there will be. Factors that affect the size of the Cone (and thus accuracy), include: Mobility (as moving faster makes you more inaccurate); Being hit or taking damage (also decreases accuracy), and; Weapon recoil and base weapon accuracy (COF is affected as some weapons are inherently more accurate or inaccurate than others).



## Boarding Vehicles

To pilot a vehicle, you first must have the required Certification for it. Without the proper Certification you may only be a passenger if an open spot exists. Sprinkled around friendly vehicles will be Boarding circles that designate the position in the vehicle. Pilot positions use a circle that resembles a steering wheel . Passenger positions resemble a Seat  whereas gunnery positions resemble a gun . You can board a vehicle by approaching the Boarding Circle and hitting your Action Key ("G" by default). Note that certain positions have restrictions on the types of armor that may board it. MAX armors most notably are restricted to particular spots on the Galaxy (Dropship) and Sunderer (APC). Additionally note that players in Reinforced Armor can not pilot vehicles that have enclosed cockpits such as tanks or aircraft.

## Friend or Foe Recognition

Your HUD will aid you in determining between friendly or enemy forces by using a color scheme above the soldiers in your view. Friendly forces will have their names in gold or green. Gold names are used for the members of your squad whereas green names are used for friendly soldiers that are not in your squad. Red names, however, are used for soldiers that belong to opposing empires.

## Hacking Terminals

As a defensive measure, enemy bases will have many of their doors locked to prevent intruders from casually strolling in and shooting up the place. You can tell which doors have Friend or Foe identification on them if you see a Door Terminal on the door frame.

To bypass locked doors they must be hacked via a Remote Electronics Kit (REK), the same item that is used to hack a Control Console. Equip a REK then aim at the Door Terminal and tap the left mouse button. Once the hacking process is complete, the door will no longer distinguish between friend or foe and will now open for anyone for a period of time.



## Grief System

As PlanetSide allows for Friendly Fire to occur, there is a grief system in place that tracks the amount of damage inflicted by a friendly injuring another friendly player or friendly object. As more Grief Points are accumulated, progressively worse punishments will be handed out, from initial warnings to eventually reducing access to equipment if necessary or even preventing your weapons from firing for a time. Grief Points will dissipate automatically overtime as it is understood that a certain amount of friendly fire will occur regardless of intentions. Your current Grief Point level may be viewed by accessing your Character Screen (O by default). Note that you cannot accumulate Grief points for harming members of your own Squad or Outfit.



# Squads and Outfits

## Squads

- Squads in PlanetSide are groups of up to 10 players working as a unit toward a common goal such as capturing a facility, defending a facility, or perhaps just doing general harassment to the enemy. Some of the benefits of being in a squad are that not only do you have more firepower on your side and better communication but most importantly you have teammates who are specialized in their abilities and are thus able to perform critical tasks far more efficiently than a jack-of-all-trades player.
- Additionally when one member of a squad earns experience, other members nearby also earn the same amount. Note that the experience earned is not split among the members of the squad but rather each member earns their own amount.
- Squads are formed by opening up the chat bar (Enter by default), then typing: /invite NAME, and then hitting Enter once again. This will send an invitation to the player to join your squad if they aren't part of one already.
- Another method of inviting people into your squad is by approaching and targeting the player and then hitting your Action Key (G by default). Then, follow the on screen prompt to send an invitation to them.




- Players can accept an invitation to join a squad by using the mouse and clicking on the pop-up window or by typing /yes.



- Note that when you join or create a squad, you will see the members of it listed at the top. This list will show you the number assigned to the squad member in addition to their health and armor. The numbers assigned to the squad members will also be the same numbers seen on your Proximity map and your map screen. These are extremely useful for finding out where members of your squad are located.



## Outfits

- An outfit in PlanetSide is a collection of players that exists even after the players have logged out of the game. Forming an outfit requires the formation of a 10-player squad where each player does not already belong to an outfit. The squad leader clicks on the Outfit Button  and everyone else is then presented with a dialog box asking them if they want to join the outfit. If they all say yes, then the outfit is formed and the squad leader, who is now also the outfit leader may choose an outfit logo that will now appear on the armor and vehicles of members in the outfit.
- Joining an outfit is advantageous because it will make finding and forming squads easier and additionally add organization to multi-squad strikes against facilities or even against entire continents!

## Recap

- Squads are temporary groups of up to 10 players.
- /invite <Name> will invite that player into your squad.
- Using the Action Key while looking at a player is another method to invite them into your squad.
- You can accept or decline an invitation to join a squad by clicking on the pop-up window or by entering /yes or /no in your chat bar.
- Outfits are akin to clans or guilds, groups of players that persist outside of the game.
- An outfit can be created by the squad leader when he has 10 players in his squad.
- To begin the outfit creation process, the squad leader hits the outfit button.



## Your First Step

If you choose the 'Go to the Sanctuary' option after creating your character, you will appear in one of the respawning facilities at your empire's Sanctuary. Here at the Sanctuary you may regroup, reequip, plan your attacks, and get extra comrades to join you. In addition, just around the corner from the Respawning facilities are entrances to the Virtual Training Centers, where you can learn all about the equipment you'll be earning certifications for.



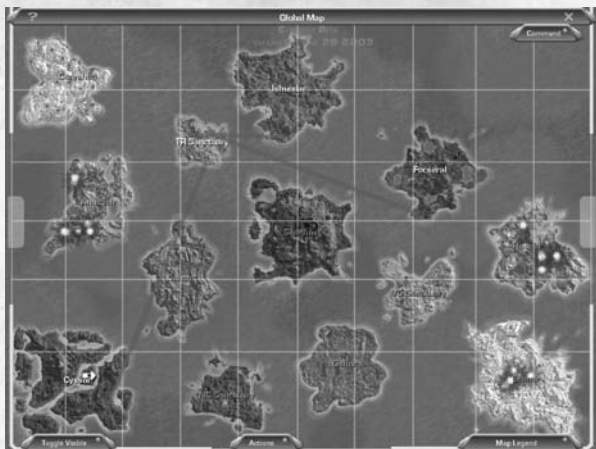
Within the Virtual Training Center are two programs, a Virtual Shooting range and a Virtual Driving zone. At the Virtual Shooting range, you may test out any weapon and armor free from the restrictions of having to certify in them. This way, before you spend your hard earned Certification Points, you can test out what you're considering to learn.

The Virtual Driving range is where you'll be able to test out any of the various vehicles that your empire offers in PlanetSide. Once again, you may freely pilot a vehicle to see how it performs before spending your Certification points on it.

*See the Appendix on Certifications for more information regarding Certifications and their corresponding equipment.*

When you're ready to head off to war, one of the first things you should do is figure out where you want to go. Pull up your map screen by hitting the 'M' key or by using the mouse pointer and clicking on the map button. You'll first be presented with a Global view of the planet Auraxis where you can see all of the continents that form the planet. Notice the Warp Gate connections that connect the continent to other continents. This is important if you're planning on bringing vehicles over from one continent to the other. See the section on Leaving the Sanctuary for more information about this.

By either double-clicking on a continent or by using the Tactical View button in the Map Toolbar, you can get a more detailed view of the selected continent. Here you can pan the map around to see the layout of the terrain as well as the facilities and their color-coded Spheres of Influence designating ownership. New players to PlanetSide may want to concentrate their efforts on helping to defend a facility on one of three continents that are



connected to their Sanctuary. You can easily see which three Battle Continents are attached to your Sanctuary via Warp Gates by selecting your own Sanctuary in the Global view of the map.

After you've selected one of these connecting Battle Continents, either double-click on it or click on the Tactical View button in the Map Toolbar. Then look for a friendly colored Sphere of Influence. Terran Republic SOIs are colored red, New Conglomerate SOIs are blue, and Vanu Sovereignty SOIs are purple.

As you look around the map you may notice enemy SOIs for facilities that are near your friendly facilities. This is not good as it is likely that there are enemies there and they may be attacking your friendly facility even as you are reading this! You should help defend it once you decide how you want to get there.

It is **HIGHLY** recommended that you first join or form a squad before heading off to do battle against the enemy though. Your chances for survival will increase dramatically and you will actually gain experience points much faster! See the section on Squads and Outfits for more information about them.

## Recap

- If you've selected the, 'Go to the Sanctuary' option, then your character will appear at one of the Respawning Facilities on your empire's Sanctuary.
- Near the exit of the Respawning Facility are entrances to the Virtual Training Centers where you can test out equipment free from the restrictions of Certifications.
- Pull up the map via the 'M' Key or by hitting the map button on your HUD
- Global view shows all of the continents and their Warp Gate connections.
- Tactical view shows a more detailed view of a particular continent.
- Find a friendly SOI on one of the three continents attached to your Sanctuary via Warp Gates.



## Leaving the Sanctuary

After you've equipped yourself at one of the nearby Equipment Terminals and have picked out your intended objective you need to think about how to get there. One way to leave the Sanctuary is via a Warp Gate, a massive structure that can transport you to other continents instantly.



The Warp Gates operate in pairs. Enter a Warp Gate on a Battle continent and you'll appear at the other linked Warp Gate on another Battle Continent or Sanctuary.

Use the map to find nearby Warp Gates and notice which continents they connect.

The other method to get to a Battle Continent is by taking the High Altitude Rapid Transport (HART) shuttle.

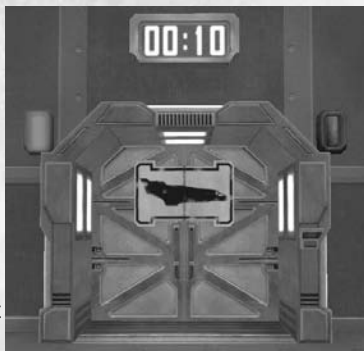


This shuttle flies into orbit and allows you to take a Drop Pod down to the surface. As Drop Pods from the HART shuttle allow you to touch down on any Battle Continent outside of a Sphere of Influence (SOI), insertions via this manner are extremely quick and flexible as you needn't bother with Warp Gate connections. Note that Drop Pods can only accommodate soldiers in Armor, including MAX armor, but vehicles can only travel to and from the Sanctuary via Warp Gates.

If you're taking a vehicle and leaving the Sanctuary via the Warp Gate, be sure to use the map in conjunction with the compass periodically to help you find your way.

If you've decided to leave the Sanctuary via the HART, then head over to one of the HART buildings. Inside are doorways that gain you access to the HART Shuttle.

The next shuttle has arrived when the timer above the door reaches zero and the green light begins to flash. Board the shuttle by simply walking through the door and continuing down the hallway. After the HART lifts off, you will be presented with the Drop Pod menu that is very similar to the Map menu. Here you'll initially see the Global view of the planet Auraxis, the Warp Gate connections that connect the continents, and the status of each empire on those continents. Choose the Battle Continent you wish to take a Drop Pod to by double clicking on it or by selecting it and then selecting the Tactical View button from the Map Toolbar. Now choose your destination where you want the Drop Pod to land. Note that SOIs interfere with Drop Pods so you must choose a location outside of one. Click on an area just outside of the SOI of a friendly facility. Then click on the Launch Drop Pod button and hang on for the ride of your life!



For more information about the other buildings at the Sanctuary see the appropriate appendix.

## Recap

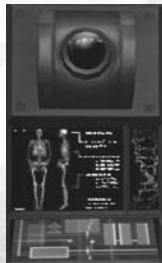
- Equip yourself at an Equipment Terminal.
- Use the map to figure out where you want to go to.
- Decide whether you will take Warp Gate or HART Shuttle.
- If leaving the Sanctuary via a Warp Gate, use the map and compass periodically to stay on course.
- If taking the HART, board the Shuttle at one of the HART Buildings.
- Choose the continent you wish to Drop Pod down upon.
- Left-click on the area you want to land near as long as it is outside of a Sphere of Influence (SOI)
- Click on the Drop button to launch your Drop Pod after designating a legal drop zone.



## Binding and Respawning

Scattered within Facilities are Matrixing Terminals.

Hitting the Action Key when facing one will embed your DNA within the Matrix Storage of the facility. That way, if you do fall in battle, you have the chance to reappear there rather than traveling all the way from the Sanctuary. An Advanced Mobile Station (AMS) is a vehicle that allows players to respawn out in the field rather than just at facilities. These too have Matrixing Terminals to bind at so you can respawn from a specific AMS.



To bind yourself to a facility or AMS find a Matrixing Terminal, approach it until you receive a pop-up message inviting you to bind there and then hit the Action Key. Once successfully bound, you will have the chance to respawn there if your character dies. Note that you can only bind to a friendly facility that is completely under your empire's control (e.g., it has an operational generator and has not been hacked by the enemy). In addition you can only bind at one facility at a time and one AMS at a time. Therefore you can choose to bind yourself to both a facility and an AMS at the same time to maximize your respawning choices.

If you do fall in battle, you will be presented with a choice to begin the respawning process immediately or you can choose to wait until the timer has counted down. Keep in mind that once the respawn process starts you may no longer be revived by a friendly, thus when operating in a squad with capable medics you may wish to postpone the respawning process to allow your medics time to revive you.

You can choose to begin the respawning process immediately by selecting on any of your valid respawning locales. These may include:

- The facility at which you are manually bound to. The facility must be completely under your empire's control with both the generator and Respawn tubes operational. Additionally, the Control Console must not be hacked.
- The Advanced Mobile Station (AMS) at which you are manually bound to. The AMS at the time must be operational and deployed. See Tips and Strategies for more information about AMSes.

## Binding and Respawning

- As a contingency plan, your empire also allows you to respawn at the nearest friendly facility, AMS, or tower for the continent you are on, as long as they meet the above criteria as well.
- Finally your Sanctuary is always available as a respawn point.

Thus it is possible to have up to six respawn choices: 1) A facility to which you manually bound yourself to; 2) An AMS to which you manually bound yourself to; 3) A backup respawn point at the nearest friendly facility on your continent; 4) Another backup respawn point at the nearest deployed and friendly AMS on your continent, 5) The third backup respawn point at the nearest tower on your continent, and; 6) Your Sanctuary.

Choose carefully as you may end up in a location you weren't expecting and thus inconvenience yourself needlessly.

## Recap

- Manually binding at a facility or AMS will allow you to respawn there if you die.
- Use the Action Key when targeting a Matrix Terminal to manually bind there.
- You can manually bind yourself to one facility and one AMS at any given time.
- You may also have additional fallback respawn points at the nearest AMS, friendly facility, or tower.
- After you die, you may begin the respawn process immediately or choose to wait for a medic to revive you.
- You can choose which location to respawn at by clicking on it in when the Respawn Map comes up.



# Tips and Strategies

## General

- Try to plan a few ranks ahead on what you want your character to spend his Certification Points on so you don't end up lacking a Certification you really wanted. Fortunately you can always unlearn your certifications but preparing ahead of time prevents you from having to wait for the Certification Points to be released after "unlearning".
- If you're unsure as to what to spend your Certification Points on, give the VR Training centers a whirl where you'll be able to try everything before actually committing Certification Points to it.
- You will want to consider spending some Certification Points on multi-personnel vehicles. This is extremely helpful in a squad situation.
- Take a few moments to plan out your play session. Even if you're just jumping in for a few minutes, figure out where you will respawn. Better yet bind yourself at your desired respawn point just in case.
- The map and compass can prevent you from getting lost; it's an awfully big world out there. Take a moment to understand them and reference the overhead map option often so you can quickly orient yourself.
- Learn from your losses, what went wrong, what could have prevented it, etc.
- Discover what you are best at...it may not be frontline combat. Success of the empires in PlanetSide will depend upon the strength of their side as a whole, not just who can fire the most accurately.
- It may not be to your advantage to open up upon an enemy at the first opportunity as you might be able to stack the odds further in your favor by waiting for a better prospect or firing opportunity.
- Learn when to run and hide instead of just firing back.
- Use both the Global and Tactical Views of the map to plan out where you want to go.
- Double-check to see that you're properly equipped. Make sure you have all the equipment necessary to use with your certifications, including the REK, if desired.
- Maximum efficiency with most weapons requires firing in short, controlled bursts to reduce the recoil penalty.
- Crouching makes you a smaller target and increases your overall accuracy.

## Squad

- Whenever possible, try to form or join a squad; you'll learn to appreciate the extra help when you need it.
- Make sure that your squad is balanced in terms of capabilities. If everyone is a weapons expert, who is going to transport your group or revive fallen comrades?
- Switch to Squad Chat immediately because the communication range is unlimited.
- As a squad leader, or even if you just want to join a squad, take time to become familiar with the "Looking for Squad" option. Using this feature makes it easy to find people with certs. you need for your squad, or makes it easy to advertise that you have the certs. needed for other squads, thus making it more probable you will receive an invitation.
- Use the map often as it will show the position of your squadmates.
- Facilities are fairly large. Therefore, diversions are wonderful tools of war.
- Squadmates in Infiltration Suits make great medics, hackers, or recon units.
- Plan for a fallback point for your squad to regroup if necessary.

- Learn to use the Chat Macros (see the appendix on Chat Macros for more information) as they are great ways of communicating with just a few keystrokes. Also create your own text macros in order to have quick, customized macros available for specialty commands.
- Spend a bit of time gathering intelligence about the target; it may pay off later.
- If defending a facility, make sure a few of you are carrying REKs just in case you need to re-hack the Control Console.
- Having someone defending a facility with the Repair Certification and a Nano Dispenser could prove to be the difference between successfully warding off an attack or finding yourself forcibly evicted from a facility.
- An Advanced Mobile Station (AMS) is probably the most important vehicle you could bring to a siege.
- Capturing a facility via hacking a Control Console outright can be a very daunting task. Sometimes you need to soften up the defense by disabling their Generator or their Respawn Tubes. Either of these will slow the defense down because they will not be able to respawn there until they are repaired.
- Before you decide to destroy an enemy ANT, consider letting the enemy refill the silo before you try to capture it. That way if you are successful in your capture attempt, you won't need to worry about resupplying your facility for a period of time.
- If you spot an enemy driving around in an AMS and you don't have the means to quickly kill it off, consider following it to see where the driver will try to hide it. Then try to kill the driver as he steps out but before he can deploy it. That way you likely will have completely stopped the AMS from being used against you.
- Pay attention to the condition of the lighting when entering a facility. This will tell you the state that the facility is in at the time.

## Outfit

- Promote players in your outfit that have proven to be leaders in both tactics and morale.
- Use the Alliance Chat channel to set up alliances with other outfits in your empire.



# Appendices

## Default Keyboard and Mouse commands

Below is a basic list of the default keyboard and mouse commands. You may change this at any time by clicking on the Options button and then selecting Key mappings or by hitting the ESC key then choosing Key mappings there.

General and Soldier Controls		
Action	Key Binding 1	Key Binding 2
Forward	W	Num Pad 8
Backward	S	Num Pad 2
Autorun	Q	
Strafe Left	A	Left Arrow
Strafe Right	D	Right Arrow
Turn Left		
Turn Right		
Crouch	Ctrl	
Crouch Toggle	C	
Jump	Space Bar	
Use Right Back Holster	2	
Use Right Hip Holster	1	
Use Left Back Holster	4	
Use Left Hip Holster	3	
Use Knife	5	
Fire Weapon	Left Mouse	
Change Fire Mode	Right Mouse	
Change Ammunition Type	X	
Reload	R	
Use or Interact with Object	G	
Drop Item	F	
Clear HUD	ESC	
Toggle Third Person Camera	T	
Zoom	Z	
Prox. Map Increase Range	]	
Prox. Map Decrease Range	[	
Toggle Mouse Look	Tab	
Toggle Character Pane	O	
Toggle Inventory	I	
Toggle Squad Pane	P	
Toggle Overhead Map	M	
Toggle Vehicle Pane	Y	
Toggle Outfit Pane	U	
Toggle Help	Shift + H	
Cycle Character Names	Alt-N	
Toggle Infiltration Suit On/Off	K	
Use Hotkey Slot 1	F1	
Use Hotkey Slot 2	F2	
Use Hotkey Slot 3	F3	
Use Hotkey Slot 4	F4	

## General and Soldier Controls (cont.)

Action	Key Binding 1	Key Binding 2
Use Hotkey Slot 5	F5	
Use Hotkey Slot 6	F6	
Use Hotkey Slot 7	F7	
Use Hotkey Slot 8	F8	

## Ground Vehicles

Action	Key Binding 1	Key Binding 2
Forward	W	
Backward	S	
Turn Left	A	Left Arrow
Turn Right	D	Right Arrow
Brake	Space Bar	
Cruise 10 Percent Power	1	Num Pad 1
Cruise 20 Percent Power	2	Num Pad 2
Cruise 30 Percent Power	3	Num Pad 3
Cruise 40 Percent Power	4	Num Pad 4
Cruise 50 Percent Power	5	Num Pad 5
Cruise 60 Percent Power	6	Num Pad 6
Cruise 70 Percent Power	7	Num Pad 7
Cruise 80 Percent Power	8	Num Pad 8
Cruise 90 Percent Power	9	Num Pad 9
Cruise 100 Percent Power	0	Num Pad 0

## Air and Hover Vehicles

Action	Key Binding 1	Key Binding 2
Flight Elevate / Take Off	E	
Flight Lower / Land	C	
Forward	W	
Backward	S	
Strafe Left	A	Left Arrow
Strafe Right	D	Right Arrow
Afterburners	Space Bar	
Cruise 10 Percent Power	1	Num Pad 1
Cruise 20 Percent Power	2	Num Pad 2
Cruise 30 Percent Power	3	Num Pad 3
Cruise 40 Percent Power	4	Num Pad 4
Cruise 50 Percent Power	5	Num Pad 5
Cruise 60 Percent Power	6	Num Pad 6
Cruise 70 Percent Power	7	Num Pad 7
Cruise 80 Percent Power	8	Num Pad 8
Cruise 90 Percent Power	9	Num Pad 9
Cruise 100 Percent Power	0	Num Pad 0
Bail from Vehicle	Alt + G	



**Action**

- Open Chat
- Open Chat Slash
- Open Chat Reply
- Chat Window PgUp
- Chat Window PgDn
- Status Window PgUp
- Status Window PgDn
- Open Voice Macros

**Chat**

**Key Binding 1**

- Enter
- /
- Backspace
- Page Up
- Page Down
- Shift + Page Up
- Shift + Page Dn
- V

**Key Binding 2**

- Num Pad /

## HUD Details



1. Squad Bar – Lists the current members of your squad with the first name on the list representing the squad leader. These same numbers appear on your Proximity, Tactical, and Global Maps to help you track their location. Additionally the bars also show their health and armor levels
2. Proximity Map – Friendly units show up in teal. Enemy units show up in red. Depending on certain variables such as Motion Sensors or control of an Interlink Facility, some enemy units may or may not show up here. It is recommended that when you are outdoors, your Proximity Map be set to either 200m or 100m. When you are indoors, however, the 50m setting will show icons denoting the various rooms that can be found on your current floor making the navigation within facilities much easier.
3. You can toggle the range of your Proximity Map to 50m, 100m, or 200m by using the 'I' and 'J' keys by default. You can also switch to a compass-only setting by clicking on the little arrow to the right of the range indicator.
4. Status and Chat Pane - This pane combines your incoming chat along with any relevant status messages. The Send button allows you to select which channel you


## Appendices

currently are broadcasting your chat to and the Receive button allows you to select which channels of incoming chat you want to 'hear'. The chat channels are:



- a) Local – any friendlies within 100m of you.
- b) Squad - any current member of your Squad wherever they might be located in the world.
- c) Outfit - any member of your Outfit online wherever they might be located in the world.
- d) Command - used by players with Command Ranks to communicate to other Commanders to coordinate, warn, or to just apprise each other of current situations.


Note that you may only broadcast to a single channel at a time but may receive incoming messages from as many channels as you desire.


The LFS button stands for Looking for Squad. This button allows you to let people know you wish to join a squad.

5. Reticule – Your Cone of Fire used to target objects or other players.
6. Crouch Icon – This shows up whenever your character is crouching.
7. Soldier Management Bar – This toolbar allows access to the following screens via the mouse:
  - a)  Inventory – Your available inventory space consists of holsters, from which weapons and certain items can be quickly retrieved and general backpack space, where other items of interest may be kept. Holsters come in two sizes, a small 3 x 3 grid size where pistols or small items are placed, and a larger 9 x 3 holster slot, where rifles or items of that sized are held. The amount of holsters and backpack space available is wholly dependent upon the type of armor you are currently using.
    - i. Infiltration Suit: One pistol slot, smallest inventory
    - ii. Standard Armor: One pistol slot, one rifle slot, smaller inventory
    - iii. Agile Armor: Two pistol slots, one rifle slot, medium inventory
    - iv. Reinforced Armor: Two pistol slots, two rifle slots, large inventory
    - v. MAX Armor: Weapons are all pre-determined (no holsters), largest inventory


Buttons in the inventory area include:

- vi. Use – To Use or consume an item such as a Medkit.
- vii. Drop – To drop an item onto the ground.
- viii. Destroy – To permanently destroy an item
- ix. Deconstruct All – To completely clear out your inventory.
- b)  Character – The Character Screen shows you your current Battle and Command Rank with respective experience point totals and rough estimates till reaching the next ranks. Your current number of Implant Slots is also shown along with any Implants you may have installed at the time. Finally access to your Personal Statistics is through here.
- c)  Squad - The Squad button grants access to Squad Management functions in addition to other menus that deal with groups such as your Friends List. This mechanism can be used to locate squad leaders that wish to add members to their squad or for players that wish to be added to a squad.

d)  Map – Two view levels are available within the map: Global – which shows all of the continents in PlanetSide at one time, and Tactical, which allows a more detailed view of a particular continent. The Global view is useful for plotting out Warp Gate connections and the general flow of forces. The Tactical view allows you to use the various zoom levels to help in your navigation while on a continent. Additionally the Tactical view will also show the current state of facilities and which empire currently controls them.

- e)  Vehicle – Allows you to set permissions for boarding and accessing the trunk of your vehicle. Settings available are:
- Locked: No one but you may board your vehicle or use the trunk.
  - Squad: Only those members of your squad may board the vehicle or use the trunk.
  - Empire: Anyone in your empire may board your vehicle or use the trunk.

Additionally a passenger list is shown along with the ability to kick anyone out of your vehicle if you so choose and the ability to deconstruct your vehicle to prevent it from falling into enemy hands.

- f)  Outfit – Access to outfit functions including the creation of an outfit, as well as the management functions available to outfit leaders.

8. Toggles Proximity Map On/Off
9. Toggles Status and Chat Pane On/Off
10. Bio Pane – Shows the current levels of your health, stamina, and armor. If your health reaches zero, you will die. If your stamina reaches zero, you can no longer run or power Implants till it first reaches 20 by resting (standing still). And if your armor reaches zero it will no longer provide any protection until it is repaired.
11. Hotkey Bar – Shortcuts to activating certain items or text messages can be placed here. MedKits and Implants will automatically have their shortcuts created whenever your character is equipped with either of them. Note that some Implants work automatically and thus can not be Macroed. To Macro a text message use the following outline. /macro Name /Channel Message. Then place the Text Macro icon into the desired Hotkey slot. You can clear Hotkey Slots by right-clicking on them.
12. Holster Icons – This shows you the weapons or items that are currently in your holsters. You will see the amount of ammunition beneath the respective weapon icon. The number on the left represents the number of shots within the clip of the weapon while the number on the right represents the number of total shots left in your backpack. The ammo Icon in between represents the type of ammo currently within your weapon: either Standard or Armor Piercing rounds. The little yellow indicators to the left of the Holster Icon represent the firing mode of the weapon. Likewise, items that have multiple function modes will also display their current function mode by the same yellow indicators.
13. Toggles Soldier Management Bar On/Off

# Certification Listing

## Weapons

Certification	Allows Access to
Standard	Allows a soldier to utilize the AMP and Suppressor. Empire-specific weaponry available through this certification includes the Beamer (VS), Repeater (TR), and Scatter-Pistol (NC)
Medium Assault	The Sweeper and Punisher are available through this certification. Empire-specific weaponry available includes the Pulsar (VS), Cyclor (TR), and Gauss Rifle (NC)
Heavy Assault	Heavy assault weapons for each empire are the Lasher (VS), Mini-Chaingun (TR), and Jackhammer (NC)
Anti-Vehicular	Empire-specific weaponry includes the Lancer (VS), Striker (TR), and Phoenix (NC). The Lancer fires a highly energized projectile that travels at lethally quick speeds. This coupled with the direct-fire nature of the VS Lancer gives it the ability to tear through vehicles efficiently at all ranges. The TR Striker anti-vehicular missile system has a dual-natured firing system. In dumb fire mode it is capable of firing its 3 warheads in fairly quick succession. When the operator is using its 'lazing' mode, he can paint a target and the warheads will travel to the terminus of the beam. The NC Phoenix has a camera-guided delivery system allowing the skillful operator to waste no time in trying to achieve a lock on. The operator can also choose to detonate the warhead in-flight in situations where he misses the intended target.
Sniping	This certification allows a soldier to use the Bolt Driver sniper rifle. Equipped with an 8x Zoom and the most stopping power behind each bullet, the Bolt Driver has the ability to wage war over great distances.
Special Assault	These weapons include the Decimator, Rocklet Gun, and Thumper (all common pool). The Decimator is a disposable, 3-shot dumb-fire rocket launcher that packs significant anti-vehicular damage behind each warhead. The Rocklet Gun is a mini-rocket gun that is versatile against soldier and vehicles alike. The Thumper is a grenade launcher capable of using Plasma, Frag and Jammer Grenades thus making it very versatile in its own right.

## Armor

Certification	Allows Access to
Standard ExoSuit	This is your standard Empire Body Armor. This certification cannot be removed. When you are respawned after death, this is the armor you'll be wearing.
Agile ExoSuit	The Agile Armor Certification allows a soldier to wear Agile Body Armor. Agile Body Armor provides a balance of agility with reasonable defensive protection. It has: 1 Back Holster, 2 Side Holsters, and a 9x9 Inventory Grid in the backpack.
Reinforced ExoSuit	The hardened exo-shell on Reinforced Body Armor offers increased protection over Agile Body Armor but with a slight decrease in mobility speed. Reinforced Armor supports: 2 Backholsters, 2 Side holsters, and a 12 x 9 Inventory Grid in the backpack.
Infiltration Suit	The cloaking ability of the Infiltration Suit allows you to stand still and be basically invisible. However, the faster you move, the less your stealth effect will help you.
MAX Armor	This heaviest of armor entombs a soldier beneath layers and layers of hardened armor and its weapons are built into the arms of the suit, making them very stable firing platforms. Slow in reaction speed, but powerful in almost every other way, the mech assault suits are lynchpins of most military actions.
NC ScatterCannon MAX	This powerful exo-suit has a built-in tri-barrelled auto shotgun. With its incredibly high rate of fire, it can shred the hardest of opponents in mere moments. A defensive energy shield rounds out its defensive capability. This NC MAX generally works best against soldiers.
NC Falcon MAX	This MAX has the Falcon dumb-fire missile system built-in. Capable of quickly peppering a target with Falcon missiles, this MAX generally works best against Vehicles or other MAX'es. As with other NC MAX'es, this too sports a built-in defensive shield.
NC Sparrow MAX	This heaviest of man-portable exo-armor is configured with radar and thermal imaging hardware to recognize aircraft and acquire them as targets. Utilizing the Fire-and-forget Sparrow Missile system, this MAX can quickly take down most air vehicles. The built-in defensive shield helps to round out its capability.
TR Dual Cyclor MAX	This MAX is built upon the Dual Cyclor weapons platform. Capable of spitting out lead at a very high rate, this MAX is quite versatile against Vehicles and Soldiers alike. As with all of the TR MAX'es, this MAX can deploy an anchoring system that greatly reduces recoil and allows the MAX to increase its rate of fire even further.
TR Dual Pounder MAX	This MAX carries the Dual Pounder weapons system. Akin to mortars, the Pounder is versatile against Soldiers and Vehicles alike. Though it may lack the range of its TR Dual Cyclor brother, the Dual Pounder config can bring more firepower to shorter ranged fights. Deploying the anchors increases accuracy and firing rate.

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TR Dual Burster MAX	This MAX uses the Dual Burster Configuration that has projectiles that explode near aircraft, shredding them with shrapnel. As with the other TR MAX'es, it too can deploy its anchors and increase its rate of fire and accuracy.
VS Quasar MAX	The VS Quasar MAX equipped with the rapid fire Quasar platform is able to cut through groups of Soldiers very quickly. Switching to the built-in AP mode, however, allows the VS Quasar MAX to do appreciable damage to Vehicles and other MAX'es as well. VS MAX'es also have an anti-gravitic propulsion system that allows them to 'jump' great distances.
VS Comet MAX	The VS Comet MAX uses 'Comet' projectiles that have an explosive charge. Any object caught in this blast will continue to take damage from the incendiary nature of the projectile. This VS MAX also has the same anti-gravitic drive system allowing it to perform great leaps.
VS Starfire MAX	The Starfire weapons platform on the VS Starfire MAX can home in on Aircraft as long as the operator can maintain targeting the craft in his reticule. Combined with the same type of aggravated 'burning' damage as the VS Comet projectile gives the Starfire MAX the ability to quickly take down enemy aircraft. As with the other VS MAX'es, the anti-gravitic jump system allows the VS Starfire MAX to move to locations with startling speed.

## Vehicles

Certification	Allows Access to
AMS	The Advanced Mobile Station (AMS) is available to all with this certification. The AMS is often the lynchpin of a successful assault upon a facility due to its ability to become a Respawn station out in the field. A handy equipment terminal in the back allows soldiers to quickly outfit themselves for battle once again. Defensively the AMS relies on a 'cloaking bubble' to hide its location from enemy eyes.
Advanced Nanite Transport	The Advanced Nanite Transport (ANT) is the vehicle used to collect energy at warp gates and transport it to a Silo for use as an energy source for the facility. The ANT itself is a machine designed to generate billions of nanites (of a pattern extrapolated from old Vanu records). Those nanites are able to extract energy from the dimensional flux inside a warp bubble and act like tiny batteries. When an ANT deploys near a Silo, the carrier beam from the ANT forces the nanites to move to the Silo. The Silo closely, but not exactly, emulates the environment found in the warp bubbles. (Silos are human tech and Humanity isn't close to understanding all the inter-dimensional physics techniques.) Because the Silo is imperfect, the nanites can't generate new power from the faux-warp environment and eventually die out, requiring them to be resupplied. In the act of dissolution, the

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	nanite's expiration releases the stored energy within them to the collectors within the Silo. The Silo harnesses that energy for use by the facilities and the ANT makes another round trip to keep the facility supplied.
Assault Basilisk	Allows access to the Assault Basilisk, a fast four-wheel cycle with weaponry. Incredibly nimble the Basilisk is capable of traversing great distances over rough terrain.
Deliverer	The Deliverer transport vehicle is available to all with this certification. This vehicle is capable of carrying a total of 5 soldiers (2 Gunners, 2 Passengers, and the Driver) across a variety of terrain including shallow bodies of water, at high speeds.
Galaxy	The giant airborne Galaxy transport ship becomes available with this certification. Sporting room for 3 gunners, 6 Passengers, 2 MAX'es, and a single vehicle up to the size of an Assault Buggy, means the Galaxy can insert a sizeable attack force into just about any locale.
Harasser	Allows access to the Harasser, a two-man buggy with a formidable machine gun on the passenger side.
Lightning	The one-man light tank, the Lightning, is available to all with this certification. It supports a single 75mm Light Tank Cannon in addition to a 20mm Recoiless light Anti-Vehicular machine gun.
Assault Buggy	Empire Specific Assault Buggies include the Marauder (TR), Enforcer (NC), and Thresher (VS). The TR Marauder supports a driver, a primary gunner using a 360 degree capable Pounder, and a secondary gunner using a rotary chaingun for light anti-personnel support. The NC Enforcer has the 360 degree capable Phoenix Missile system capable of ripping apart enemy vehicles or MAX'es. The VS Thresher differs radically from other Assault Buggies in that the propulsion system is based on an anti-gravitic drive. This allows the Thresher to hover over the terrain and gives it a limited ability to cross shallow bodies of water. Additionally the Thresher is able to 'strafe' side to side giving it unparalleled maneuvering flexibility. The weapon system controlled by the gunner is the Flux Cannon, a fast firing beam weapon.
Mosquito	The scout craft, Mosquito, is available to all with this certification. When crusing at slower speeds, the Mosquito can 'uncover' enemy troops and vehicles for friendlies in the nearby vicinity.
Assault Tank	Empire Specific Assault Tanks include the Prowler (TR), Vanguard (NC), and MagRider (VS). The TR Prowler supports a pilot, a primary gunner that operates the dual 100mm Tank Cannon, and a secondary gunner that controls the dual rotary chaingun for light anti-personnel support. The NC Vanguard brings the largest single bore cannon onto the Battlefield. Quickly capable of demolishing enemy vehicles, the 150mm Tank Cannon can pummel MAX'es with just a few direct hits. For light anti-personnel support, the gunner can switch to firing the dual 20mm

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	recoilless cannons. The VS MagRider sports the same anti-gravitic drive system that propels their Assault buggy, the Thresher. Thus the MagRider is much more maneuverable than its competitors, the Prowler or Vanguard, as it too can strafe and travel a limited distance over water. The MagRider's gunner operates the Heavy Rail beam, a direct fire weapon that can easily pierce the toughest of armor. For secondary light anti-personnel support, the Pilot has access to a fixed forward, Light Pulsed Particle Accelerator.
Reaver	The gunship, Reaver, is available to all with this certification. The Reaver is armed with Dual 20mm Recoilless Cannons in addition to dual Rocket Pods mounted underneath the wings.
Sunderer	The Sunderer armored personnel transport is available with this certification. It can carry, 2 MAX'es, 4 passengers, 1 driver, and two gunners who each operate a single 75mm Light Tank Cannon.
Wraith	The Wraith is a four-wheeled cycle with stealth capabilities *IF* you are wearing an Infiltration Suit. Otherwise, it acts as a normal four-wheeled cycle

## Equipment

Certification	Allows Access to
Hacking	Allows faster disabling of the IFF locks on facility doors, faster capture of control consoles, and the ability to hack certain enemy-held terminals so that friendly units can use them.
Advanced Hacking	Increases the speed of all hacking functions (beyond normal Hacking levels), as well as allowing hacking of enemy-held vehicle and equipment terminals, in addition to medical and advanced medical terminals.
Medical	Allows use of the medical applicator for healing other soldiers and yourself.
Advanced Medical	Enhances your knowledge of the medical applicator to allow total revival of soldiers presumed dead.
Combat Engineering	Allows use of the ACE combat device. The ACE is used to generate nanite construction of the following objects: HE Mine, Magno Mine, Motion Alarm Sensor, Spitfire deployable turret, and the Boomer HE. Requires the Repair Certification
Repair	Allows use of the BANK and Nano Dispenser, letting you repair body armor on other soldiers as well as yourself, and letting you repair the damage done to vehicles. This is also the prerequisite for Combat Engineering.



## Voice Macro Tree

Voice Macros allow you to quickly communicate ideas to friendlies without having to resort to actually typing long messages. For this to work, your Chat Bar must not be active at the time. Simply hit the V (by default) to open up the initial Voice Macro tree. Then tap the respective bolded letters to go further down the menu until you reach the statement you wish to issue. For example, if you want to say, 'Defend our Generator!' you simply would tap, V – D – G and all nearby friendlies would be notified of your command.

Start with	Press	Press	For
<b>V</b> then	<b>A</b> for, "Attack ..."	<b>C</b> <b>D</b> <b>E</b> <b>G</b> <b>M</b> <b>R</b> <b>T</b> <b>V</b>	Hack their Control console! Destroy their Deployables! Destroy their Equipment terminals! Disable their Generator! Disable their Medical terminals! Destroy their Respawn Room Destroy their Turrets! Disable their Vehicle facilities!
	<b>S</b> then <b>A</b> for, "I will Attack ..."	<b>C</b> <b>D</b> <b>E</b> <b>G</b> <b>M</b> <b>R</b> <b>T</b> <b>V</b>	I will hack their Control console! I will destroy their Deployables! I will destroy their Equipment terminals! I will disable their Generator! I will disable their Medical terminals! I will destroy their Respawn tubes! I will destroy their Turrets! I will disable their Vehicle facilities!
	<b>D</b> for, "Defend ..."	<b>C</b> <b>D</b> <b>E</b> <b>G</b> <b>M</b> <b>R</b> <b>T</b> <b>V</b>	Defend our Control console! Defend our Deployables! Defend our Equipment terminals! Defend our Generator! Defend our Medical terminals! Defend our Respawn Room Defend our Turrets! Defend our Vehicle facilities!
	<b>S</b> then <b>D</b> for, "I will Defend ..."	<b>C</b> <b>D</b> <b>E</b> <b>G</b> <b>M</b> <b>R</b> <b>T</b> <b>V</b>	I will defend the Control console! I will defend our Deployables! I will defend our Equipment terminals! I will defend our Generator! I will defend our Medical terminals! I will defend our Respawn tubes! I will defend our Turrets! I will defend our Vehicle facilities!
	<b>N</b> for, "We Need ..."	<b>A</b> <b>C</b> <b>D</b> <b>E</b> <b>G</b> <b>H</b>	We need Air Cover! We need Cover Fire! We need a Driver! We need an Escort! We need a Gunner! We need a Hacker!

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		<b>M</b> <b>P</b> <b>R</b> <b>T</b> <b>V</b>	We need a Medic! We need Passengers! We need Repairs! We need Transportation! We need Anti-Vehicular Support!
--	--	--	---

Start with	Press	Press	For
<b>V</b> then	<b>R</b> for, "Repair our ..."	<b>C</b> <b>E</b> <b>G</b> <b>M</b> <b>R</b> <b>T</b> <b>V</b>	Re-secure our Control console! Repair our Equipment Terminals! Repair the Generator! Repair our Medical Terminal! Repair our Respawn Tubes repair our Turrets! Repair our Vehicle Facilities
	<b>S</b> then <b>R</b> for I am Repairing ..."	<b>C</b> <b>E</b> <b>G</b> <b>M</b> <b>R</b> <b>T</b> <b>V</b>	I will re-secure our Control console! I will repair our Equipment terminals! I will repair our Generator! I will repair our Medical terminals! I will repair our Respawn tubes! I will repair our Turrets! I will repair our Vehicle facilities!
	<b>T</b> for Tactical phrases	<b>A</b> <b>B</b> <b>C</b> <b>D</b> <b>E</b> <b>F</b> <b>G</b> <b>Q</b> <b>R</b> <b>S</b> <b>W</b> <b>T</b> <b>X</b>	Command Acknowledged Base Perimeter is Secure! Command Completed Deploy defenses Enemy has Breached Perimeter! Follow Me! Form Up (Gather) Quiet! I am Requesting Assignment Spread Out! Head to Waypoint! Man a Turret Command Declined
	<b>V</b> for Very Quick phrases	<b>A</b> <b>B</b> <b>C</b> <b>D</b> <b>E</b> <b>F</b> <b>G</b> <b>H</b> <b>M</b> <b>N</b> <b>Q</b> <b>R</b> <b>S</b>	Anytime Best you can do? Cease fire! I Don't know Excellent! Fantastic! Great shot! Hail (Salute) Move! No Quiet! need Reconstruction Sorry

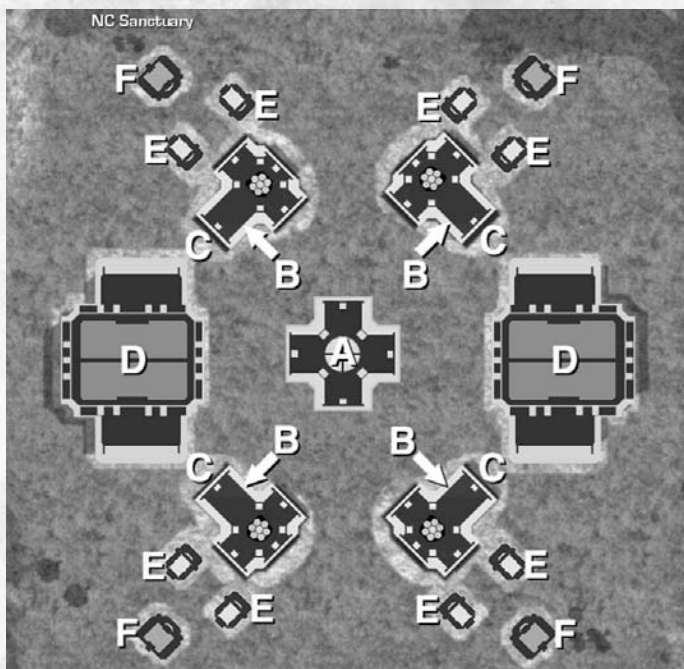
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# W for Warnings

T	Thanks
V	Help!
W	Wave
X	Stop!
Y	Yes
Z	Zero chance against me
A	Incoming Aircraft!
C	Cloaked Enemy detected!
M	Incoming MAX units
S	Warning! Sniper!
T	Incoming Troops
V	Incoming Vehicles
X	All Clear



## Sanctuary Map and Building Legend



- A = Central Meeting Hall – Where you can gather your forces, recruit others, or just take a breather from the action.
- B = VR Training Buildings – Here you can test out the weapons, armor, equipment, and vehicles that can be utilized in PlanetSide
- C = Respawning Facilities – Where you will respawn from if you choose the Sanctuary. In addition Equipment Terminals line the walls making it easy to get geared up again.
- D = HART Shuttle Buildings – This is where one boards the HART shuttle that provides access to Drop Pods.
- E = Vehicle Creation pads – Every vehicle may be created here except for the enormous Galaxy Dropship.
- F = Galaxy Creation pads – These only create the Galaxy Dropship.

# Using the Map



1. Commander Toolbar – For squad leaders with requisite Command Rank only
  - a) Friendly Forces Toggle On/Off
  - b) Enemy Forces Toggle On/Off
  - c) Squad Waypoint Creation Toggle On/Off – When this is toggled on, it allows the Squad Leader to place a Waypoint for his Squad by left clicking with the mouse. Left Clicking on a Squad Waypoint will remove it.
  - d) Find Waypoint - Each time you click on this button the map will cycle through the various Waypoints that have been created.
2. Toggle Visible Toolbar – Turns the listed items on or off allowing you to tailor the information you wish to receive.
3. Map Toolbar
  - a) Global/Tactical Map View Toggle – Toggles between Global view (all continents) or Tactical Map view (single continent)
  - b) Zoom In – Zooms In for Tactical Map view – Useful for plotting routes between Facilities as you can clearly see roads, intersections, and possible shortcuts.
  - c) Zoom Out – Zooms Out for Tactical Map view
  - d) Center – Centers the map on your soldier. Useful if you have zoomed in and panned the map around.
  - e) Find Waypoint – Cycles through the various Waypoints that have been created.

*Note that you can pan the map around by moving the mouse pointer to the edges of the screen. You can also Zoom In or Out when in Tactical view of a map by using the mouse wheel.*

## Troubleshooting

For the latest Trouble Shooting Information, please visit the PlanetSide web site at [www.planetside.com](http://www.planetside.com) for all FAQ and additional information.

## PlanetSide Customer Support Contact Information:

If you have questions regarding technical issues or your account and/or billing (i.e. Registration, Password Recovery, Subscribing, Cancellation, and/or any other General Account and Billing problems), please contact Sony Online Entertainment Customer Service at (858) 537-0898, 9am to 6pm PST, Monday through Friday. Our Customer Support staff will be happy to answer your questions.

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- For technical, account, billing, and general issues email support at: [planetsidesupport@soe.sony.com](mailto:planetsidesupport@soe.sony.com)
- For general PlanetSide and FAQ information go to the PlanetSide web site at <http://planetside.station.sony.com/>
- In addition, visit our Knowledge Base at <http://www.station.sony.com/en/services/help/help.jsp> for a comprehensive auto-self-help system that is up to date with the latest information and issues. It can also be found under the help link at the top right hand side of PlanetSide website <http://planetside.station.sony.com/> and click "search the station knowledge base" link.

Thank you,

Sony Online Entertainment Customer Support



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Sounds included in this recording are from the Percussive Adventures Sound Library, produced by Christopher Page for East-West Communications, Inc.

Orchestral samples included in this recording from the Vienna Symphonic Library

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Mike Thompson  
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Sandbag

All the wonderful significant others of the Dev Team that acted as life support for us while we made this game.

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10. To obtain an Account, you will be required to choose both a login name and a player name. While you are encouraged to use a pseudonym, especially if you are a minor, you may not pick a name that violates anyone's trademarks, publicity rights or other proprietary rights.

11. As part of your Account, you can upload content to our servers in various forms, such as in the selections you make for the Game and in chat rooms and similar user-to-user areas (collectively, your "**Content**"). Your Content shall not: (a) infringe any third party intellectual property, other proprietary or publicity/privacy rights; (b) violate any law or regulation; (c) be defamatory, obscene, child pornographic or harmful to minors; or (d) contain any viruses, trojan horses, worms, time bombs, cancelbots or other computer programming routines that are intended to damage, detrimentally interfere with, surreptitiously intercept or expropriate any system, data or personal information. We may take any action with respect to your Content if we believe it may create liability for us or may cause us to lose (in whole or in part) the services of our ISPs or other suppliers. You hereby grant to us a worldwide, perpetual, irrevocable, royalty-free, sublicenseable (through multiple tiers) right to exercise all intellectual property rights, in any media now known or not currently known, associated with your Content. Additionally, the Game may include certain optional voice communication features that you may choose to use. If you use these voice communication features, if any, to send or receive voice messages through the Game, you agree that (a) you will not receive or send any Content in violation of this Agreement, (b) we are not responsible for any Content transmitted by you, other users, or any other third parties, and (c) we are not responsible for any use of such features by any other users or third parties, including without limitation, uses that may result in unauthorized access or damage to your computer and/or the information stored there.

12. We cannot ensure that your private communications and other personally identifiable information will not be disclosed to third parties. For example, we may be forced to disclose information to the government or third parties under certain circumstances, or third parties may unlawfully intercept or access transmissions or private communications. Additionally, we can (and you authorize us to) disclose any information about you to private entities, law enforcement or other government officials as we, in our sole discretion, believe necessary or appropriate to investigate or resolve possible problems or inquiries. Furthermore, if you request any technical support, you consent to our remote accessing and review of the computer you load the Software onto for purposes of support and debugging. You agree that we may communicate with you via email and any similar technology for any purpose relating to the Game, the Software and any services or software which may in the future be provided by us or on our behalf. You may choose to visit [www.planetside.com](http://www.planetside.com) or [www.station.sony.com](http://www.station.sony.com), the web site of Sony Online Entertainment Inc. ("**The Station**") if such web sites offer services such as a PlanetSide game themed chat room or other services of interest to you. You are subject to the terms and conditions, rules of play and privacy policy of Sony Online Entertainment Inc. while on such web sites and/or in connection with use of your Account and the Game, which terms and conditions, rules of play and policy are incorporated herein by this reference. Since we do not control other web sites and/or privacy policies of third parties, different rules may apply to their use or disclosure of the personal information you disclose to others. Solely for the purpose of patching and updating the Game, you hereby grant us permission to (i) upload Game file information from the Game directory and (ii) download Game files to you. You acknowledge that any and all character data is stored and is resident on our servers, and any and all communications that you make within the Game (including, but not limited to, messages solely directed at

another player or group of players) traverse through our servers, may or may not be monitored by our personnel, and, accordingly, **you have no expectation of privacy in any such communications and you expressly consent to monitoring of communications that you send and receive. You acknowledge and agree that we may transfer such information (including, without limitation your personally identifiable information or personal data) to the United States or other countries or may share such information with our licensees and agents in connection with the Game.**

13. WE PROVIDE THE CD-ROM, THE SOFTWARE, THE ACCOUNT, THE GAME AND ALL OTHER SERVICES "AS IS." WE AND OUR SUPPLIERS EXPRESSLY DISCLAIM ALL WARRANTIES OR CONDITIONS OF ANY KIND, EXPRESS, IMPLIED OR STATUTORY, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF TITLE, NONINFRINGEMENT, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Without limiting the foregoing, we do not ensure continuous, error-free, secure or virus-free operation of the CD-ROM, the Software, the Game, your Account or continued operation or availability of any given server. Some states do not allow limitations as to how long an implied warranty lasts and/or exclusions or limitations of consequential damages, so the above limitations and/or exclusions of liability may not apply to you. This warranty gives you specific legal rights and you may also have other legal rights which vary from state to state.

We are not liable for any delay or failure to perform resulting from any causes beyond our reasonable control. Further, we cannot and do not promise or ensure that you will be able to access your Account whenever you want, and there may be extended periods of time when you cannot access your Account.

14. IN NO EVENT SHALL WE, OUR PARENT, OUR AFFILIATES OR OUR SUPPLIERS BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY LOST PROFITS OR SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES (HOWEVER ARISING, INCLUDING NEGLIGENCE) ARISING OUT OF OR IN CONNECTION WITH THE POSSESSION, USE, OR MALFUNCTION OF THE SOFTWARE, YOUR ACCOUNT, THE GAME, OR THIS AGREEMENT. OUR LIABILITY TO YOU OR ANY THIRD PARTIES IS LIMITED TO \$100. Some states do not allow the foregoing limitations of liability, so they may not apply to you.

15. You shall comply with all applicable laws regarding your use of the the Software, your access to your Account and your playing of the Game. Without limiting the foregoing, you may not download, use or otherwise export or re-export the Software except in full compliance with all applicable laws and regulations, including, without limitation, the laws of the United States.

16. This Agreement is governed in all respects by the laws of the State of California as such laws are applied to agreements entered into and to be performed entirely within California between California residents. The UN Convention on Contracts for the International Sale of Goods is expressly disclaimed. Both parties submit to personal jurisdiction in California and further agree that any cause of action relating to this Agreement shall be brought in the County of San Diego, State of California (if under State law) or the Southern District of California (if under federal law). If any provision of this Agreement is held to be invalid or unenforceable, such provision shall be struck and the remaining provisions shall be enforced. Our failure to act with respect to a breach by you or others does not waive our right to act with respect to subsequent or similar breaches. You may not assign or transfer this Agreement or your rights hereunder, and any attempt to the contrary is void. This Agreement sets forth the entire understanding and agreement between us and you with respect to the subject matter hereof. Except as provided herein, this Agreement may not be amended except in a writing signed by both parties.

17. All services hereunder are offered by Sony Online Entertainment Inc., located at 8928 Terman Court, San Diego, California 92121. Our phone number is (858) 537-0898. Current rates for using the Game may be obtained from a hotline located at [www.planetside.com](http://www.planetside.com), and such rates are subject to change at any time. If you are a California resident, you may have this same information emailed to you by sending a letter to the foregoing address with your email address and a request for this information.

The Complaint Assistance Unit of the Division of Consumer Services of the Department of Consumer Affairs may be contacted in writing at 400 R Street, Sacramento, CA 95814, or by telephone at (800) 952-5210.

Parental control protections (such as computer hardware, software, or filtering services) are commercially available that may assist you in limiting access to material that is harmful to minors. If you are interested in learning about these protections, information is available at <http://www.worldvillage.com/vv/school/html/control.htm> or other similar sites providing information on such protections.

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